COBRA SECURITY SYSTEMS LTD

BURGLAR ALARMS • VEHICLE ALARMS • DOOR ENTRY SYSTEMS

DOOR & WINDOW LOCKS • INTERCOMS • CCTV • SAFES

FIRE EXTINGUISHERS. ALARMS AND BLANKETS • INSTALLED OR D.I.Y.



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DOMESTIC WIRED OR WIRE FREE SYSTEMS

Dear Prospective Customer

Thank you for your enquiry relating to the installation of an Electronic Intruder Alarm system to protect your premises. We would like a few minutes to explain who Cobra Security Systems Ltd are and how we can help protect you and your property.

Cobra Security Systems Ltd was first registered as a limited company in 1978 and over the last 43 years we have strived to offer a very high standard of workmanship and equipment using Wired and Wire Free Systems at an economical price with an inclusive 12 month 24 hour a day Service Contract which is renewable on an annual basis if required. [Some companies will tie you to an expensive 3 or 5 Year contract].

In 1989 we achieved recognition to the National Approval Council for Security Systems [NACOSS] Roll of Approved Installers [now [NSI] National Security Inspectorate] to which we have Gold Accreditation]; a letter explaining their function as an independent inspection body is attached.

In 1994 we achieved recognition for British Standard 5750 ISO 9002 which is a much coveted Award for Quality Assurance, of not only the way we install systems but in the way we manage staff security, screening and training, eliminating false alarms, maintaining up to date records of every system and their security, in fact every aspect of our company.

The attached examples are in accordance with PD6662 2017 which is the UK implementation of EN50131 and the National Security Inspectorates [NSI] Code of Practice plus BS8243 if linked to Central Station. The systems include two passive infra red movement detectors [Pet immune available at extra cost] which will, if positioned correctly detect an intruder trying to enter any part of an area either through windows or doors. A personal attack facility which is operational whether the system is set or not and a Magnetic Contact on the Entry/Exit Door which allows you a time delay to arm or disarm the system without annoying your neighbours, Electronic Vibration/shock detectors are also available if required.

Page1 of 8



The Pyronix Enforcer (Smart Alarm) has thirty wire free Zones with built in Digital Keypad, mains operated 12-14 VDC PSU with standby battery capability for a minimum of 12 hours operation, built in entry exit timer indicated by low tone sounder, automatic bell stop timer with rearm facility, 24 hour anti tamper protection, has built in Wi-Fi connection to your router for notifications and full control of the system via an APP.

The Risco WiComm Pro (Smart Alarm) has thirty wire free Zones with Panda wire free remote Digital Keypad with LCD display, mains operated 12-14 VDC PSU with standby battery capability for a minimum of 12 hours operation, built in entry exit timer indicated by low tone sounder, automatic bell stop timer with rearm facility, 24 hour anti tamper protection, it has built in Wi-Fi connection to your router for notifications and full control of the system via an APP. you will also have the facility to receive pictures from PIR/CAMS if fitted to the system, you can then also view them live at any time and all images are then stored remotely on the Risco Cloud. Smart home devices are also available to linked to the system.

The **Risco LightSYS & Texacom** Control Panels are hybrid system and have the facility for Eight to thirty two Wired or Wire Free Devices they can also include a GSM Speech Dialler which will automatically contact up to 4 people of your choice via the mobile phone network and give a voice message informing them of any alarm activations, you then have the facility to phone the Alarm back and listen in or even speak to people in the premises.

Alternately an IP module can be added and then connected to your router to give you the facility to receive alerts on any Smart phone or device via the internet, you can then also control the system using an **App**,

The **Risco GT Prosys** has the same facilities as the lightsys above but can incorprate Camera PIRs and smart home devises

If you require a **POLICE** response to any of the above systems (additional charges apply) they can be linked to our Central Monitoring Station, your system is then monitored 24 hours a day and should your alarm system activate, they will contact you directly or any other nominated keyholders should you not be available, then any sequentially confirmed alarms can be passed to the police for them to attend. Personal attack signals at present do not have to be confirmed and should receive an immediate response.

If the option of linking your system to our 24 hour Central Station is chosen there are safeguards to you making an error whereby you can contact Central Station on a special abort telephone number to cancel a call providing you have your Password. Please note all Central Stations alarms requiring a Police response have to be armed and disarmed by Proximity Tags to conform with BS8243:2010.

Sequential Confirmation for system requiring a Police response

A 'Sequentially Confirmed' intruder system is designed such that an intruder must activate two independent detection devices within 60 minutes of each other. The reason sequential confirmation is required by the police is that they believe there is a strong possibility of a genuine intrusion if two detectors have activated.

We have designed the system so that an intruder has to activate a perimeter detector first, and any further movement into the premises will activate a second detector. This design is intended to minimise any potential loss.

Our Alarm Receiving Centre (ARC) will action the alarms as follows: The first activation is classed as an 'unconfirmed' alarm and only the key holder will be notified.

A second activation from a different detector received within the next 60 minute period will action a Police response, if no second signal is received within this time window the system will automatically be re-instated to its full operational state provided the circuit that caused the activation has reset and is not still in an alarm condition.

However if the offending circuit remains in an alarmed state it will Automatically be isolated and the remaining circuits only reset, the system will then send a signal to our Alarm Receiving Centre who will inform the key holders that a zone has been isolated and they should attend site to investigate the cause.

Should our Alarm Receiving Centre receive a mis-operation (abort) or unset signal within the specified alarm filtering delay period they will cancel the alarm and regard the activation as a false alert.

Setting and unsetting of the system will be actioned by using a Proximity Tag BS8243:2010 clause 6.4.5 [Supplied with Four Proximity Tags]

Final setting of the system to be achieved by closing of the final exit door BS8243:2010 sub clause 6.3 option C.

As your alarm system is linked to a central monitoring station and [subject to any verification routines] alarm signals generated by your alarm system will be relayed to the Police using confirmed technology signaling. We would point out, however, that if the Police receive an excessive number of false alarms this could result in them withdrawing their response to signals originating from your alarm system. This would leave you without the benefit of signaling to the Police.

Grading of Intruder and hold up Alarm Systems

In accordance with the European Standard Technical Specification DD CLC/TS 50131-7:2010, a site survey and risk assessment of your property has been carried out. The risk assessment relates solely to the grading and design of the proposed intruder alarm and is based upon information available at the time of survey. Therefore the grade for this installation has been specified as **Grade 2** with a notification option dependent on the type of communicator. All equipment fitted will conform to EN 50131- Grade 2 or Higher.

The examples attached all come with a LIVE internal and External sounder

You then have the option for the system to communicate with you or Central station, using either a **GSM dialler**, the **internet** or on the **4G mobile phone** network.

The following system prices include the first 12 months 24 hour call out cover and Monitoring charges where applicable, at the end of this period a Maintenance contract is available if required, the cost would be dependent on the type of system chosen.

If you do not require a contract our Engineers will still try to assist you over the phone, then if you still need a visit you can pay for a one of call out as and when you need us.

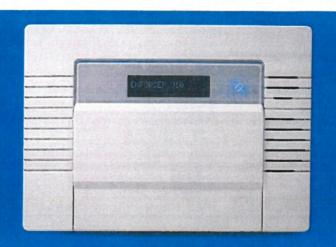
There are No Monthly or quarterly charges.

There are No lengthy contracts.

There are No hidden charges such as Premium rate contact numbers.

Protecting your family, home & business







Wireless security systems protect your home with award-winning two-way technology and a range of peripherals to suit any situation, while removing the hassle and disruption of running wires and cabling.

Battery monitoring/saving

Each wireless device is monitored and informs you of when to replace the battery before its life expires. Furthermore, each device conserves pattery power by "sleeping" during periods when detection is not needed

ProControl+

Monitor your home all year round with ProControl+. Integrate your intruder and camera systems like never before for quick and seamless operation.

User friendly programming

Whether you need to change codes, add tags, add keyfoos, check the logs, change time/date or walk test your system, each function can be easily located and programmed from the user-friendly menu.

Intelligent arming

The control panel recognises 'home' and 'away' modes and will set the system accordingly. For example if you were to set the alarm while in the house (home) and then walk out of the exit door, the system will register the action and automatically set the system to 'away'.

With no cabling or wires to run or hide, the security system can be installed with ease in new builds or existing houses with minimal disruption. It's even ideal for listed buildings, with our innovative wireless technology offering a smart and modern security solution with minimal fuss.

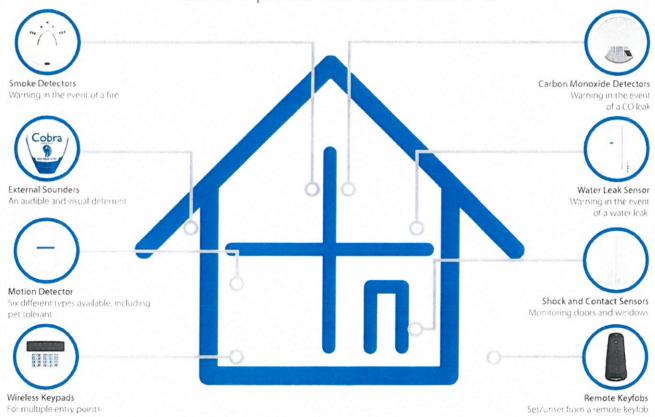


No Mess, No Fuss Just Excellent Performance



The award-winning two-way wireless control panel offers a wide range of security and safety peripherals to keep your home and family safe, such as motion detectors, shock sensors, smoke and carbon monoxide detectors. With its ability to sync with up to 64 wireless and a further 34 wired devices, you can easily add a multitude of devices, while its innovative wireless technology means the entire system can be fitted without having to redecorate after laying cables and wires.

Wireless Peripherals Available for Your Home



Contact us today to find out more about securing your home & your family



COBRA SECURITY SYSTEMS LTD WIRE FREE ALARM WITH LIVE EXTERNAL SOUNDER

With WiFi connection to your router for notifications and full control of the system via an APP

Control Panel

Pyronix Enforcer (Smart Alarm) Thirty wire free Zones with **built in Digital Keypad**, mains operated 12-14 VDC PSU with standby battery capability for a minimum of 12 hours operation, built in entry exit timer indicated by low tone sounder, automatic bell stop timer with rearm facility, 24 hour anti tamper protection.

Zone One

Entry Exit

One Wire Free Remote Door contact transmitter to be fitted on Front Door.

Zone Two

One pet immune Wire Free passive infra red movement detector having a range capability of 12 metres and an angle of coverage of 90°, protecting Room area, doors and Windows.

Zone Three

One pet immune Wire Free passive infra red movement detector having a range capability of 12 metres and an angle of coverage of 90°, protecting Room area, doors and Windows.

One 4 button hand held Set/Unset + panic button transmitters.

Signalling Devices

Wire Free Self activating sounder with Xenon strobe light incorporating total fail safe 20 minute cut off timer to be fitted at front of building in a prominent position. One dummy bell box to be fitted at rear of building in a prominent position 108db.internal electronic sounder in main CPU.

	WiFi App	WiFi App with	GSM Dialler or
	Only	Police Response	Police Response + App
	£412.50	£491.67	£575.00
VAT	£ 82.50	£ 98.33	£115.00
	£495.00	£590.00	£690.00

If Police response is required we need to apply for a URN (unique reference number) for each thing you want them to respond to ie Personal attack or Intruder activation's there is however a one off charge of £45.66 + Vat for each one you require.

Additional sensors available(cost on request)

Wire Free PIRs, Contacts, Shock sensors, hand held remotes, Smoke detectors, External beams, sounders, and Smart Home functions







Combining professional high-end security with quick and easy installation, WiComm Pro is the ideal wireless solution for residential and small business applications.

WiComm Pro includes Wi-Fi capability, a superior range and provides complete protection against indoor and outdoor intrusion and safety hazards. It also comes with a range of brand-new accessories including Piccolo - our new discreet and stylish wireless PIR / Pet PIR detector.

- Wi-Fi enabled with multiple path communication for redundancy and resiliency.
- Smart modular design configuring the panel, adding communications and mounting it on the wall has never been easier.
- New Piccolo detector a discreet and stylish wireless PIR / Pet PIR, ideal for end users, looking for a contemporary look and feel.
- Visual Verification indoors & outdoors: real time event verification.
- Ultimate Wireless Solution with a sleek design: Quick, easy installation with remote maintenance capabilities.



Wi-Fi enabled

WiComm Pro benefits from full Wi-Fi compatibility through a custom designed add-on module - no more third-party 'bridge'. This enables significantly improved, seamless and robust communication possibilities, whilst being multi-socket allows for simultaneous reporting to the Cloud and monitoring stations.





Smart modular design

WiComm Pro benefits from a smart mechanical design which means configuring the panel, adding the communications module and mounting it on the wall has never been easier so you can spend less time on site.

Piccolo - discreet and stylish wireless detector

Piccolo is our new discreet and stylish wireless PIR / Pet PIR detector. The innovative and clean design is ideal for end users, looking for a contemporary look and feel in their premises. The detector is compatible with both 1-way and 2-way wireless systems. The Piccolo wireless detector has a coverage of up to 10 metres with the pet immune model having a coverage of up to 8 metres.



Wireless Visual Verification

Real time event verification, delivered by indoor and new revolutionary outdoor integrated camera detectors. The accesories send immediate notification of triggered events right to your mobile device, keeping you always in control.



Integration & Synergy

VUpoint, Live Video Verification

Integration of VUpoint IP cameras and NVR solution with WiComm Pro will provide a superior, unique solution of security system with video monitoring and live visual verification. VUpoint sends immediate notification (snapshots and 30 second video clip) of triggered events right to your mobile device, keeping you always in control, in real time.





Smartphone App

A single intuitive app enables full control of security, safety, and smart home features, sending push notifications and images immediately to the smartphone, allowing homeowners to decide the best course of action within seconds. Initiating live video, controlling smart home devices, and managing all system detectors - all with a single click, on one interface.

Smart Home

Combining smart home capabilities, with security and safety solutions allowing for automated pre-self-configured scenarios that enhances your home security – such as turning the lights on to dissuade and discourage potential burglars or turning off home appliances to prevent fire hazard.





Cloud

RISCO Cloud is a robust revolutionary service and management platform for installation companies, transforming an entire company into a cutting-edge, highly efficient, productive business operation, increasing profits, and driving business growth. It is a one-stop-shop that delivers the ultimate toolbox helping RISCO installers define marketing strategy, establish and maintain a long-term customer base, while providing valuable insights into upsell opportunities, increasing recurring monthly revenue (RMR). RISCO Cloud V5 creates a wholesome ecosystem, meticulously designed for RISCO installers.

"Perform any task, in any order, at anytime, anywhere"

COBRA SECURITY SYSTEMS LTD WIRE FREE ALARM WITH LIVE EXTERNAL SOUNDER

With WiFi connection to your router for notifications and full control of the system via an APP

Control Panel

Risco Wi Comm Pro IP (Smart Alarm) Thirty wire free Zones with wire free remote Digital Keypad, mains operated 12-14 VDC PSU with standby battery capability for a minimum of 12 hours operation, built in entry exit timer indicated by low tone sounder, automatic bell stop timer with rearm facility, 24 hour anti tamper protection, has built in Wi-Fi connection to your router for notifications and full control of the system via an APP

Zone One

Entry Exit

One Wire Free Remote Door contact transmitter to be fitted on Front Door.

Zone Two

One pet immune Wire Free passive infra red movement detector having a range capability of 12 metres and an angle of coverage of 90°, protecting Room area doors and Windows.

Zone Three

One pet immune Wire Free passive infra red movement detector having a range capability of 12 metres and an angle of coverage of 90°, protecting Room area doors and Windows.

One 4 button hand held Set/Unset + panic button transmitters.

Signalling Devices

Wire Free Self activating sounder with Xenon strobe light incorporating total fail safe 20 minute cut off timer to be fitted at front of building in a prominent position. One dummy bell box to be fitted at rear of building in a prominent position 108db.internal electronic sounder in main CPU.

	Audible	WiFi	GSM Dialler or
	Only	APP	Police Responce + APP
Installation of System	£479.17	£579.17	£620.83
Plus VAT @ 20%	£ 95.83	£104.17	£124.17
Total	£575.00	£645.00	£745.00

If Police response is required we need to apply for a URN (unique reference number) for each thing you want them to respond to ie Personal attack or Intruder activation's there is however a one off charge of £45.66 + Vat for each one you require.

Additional sensors available(cost on request)

Wire Free PIRs, Contacts, Shock sensors, hand held remotes, Smoke detectors, External beams, sounders, and Smart Home functions



LightSYS™2 Live Video Security Solution

Endless Possibilities, One Security SolutionNow With Live Video Verification!









LightSYS™2 – RISCO Group's professional and versatile hybrid security system seamlessly integrates the popular VUpoint P2P and RISCO Smart Home – offering comprehensive user-connected solutions for homes and businesses, with an exciting growth potential for installation professionals!

- Variety of communication options including IP, GSM (2G/3G) and PSTN
- Wide range of wired, bus, and 2-way wireless accessories and detectors available for use in up to 50 zones
- Real-time video verification of events and live video on demand via VUpoint P2P's easily-installed WiFi-capable IP cameras with no router configuration!
- RISCO Smart Home with full user-control of home security and automated devices & services for safety, climate control, door access, lighting, and appliances
- Smartphone app provides on-the-go control and full management from one interface with peace of mind



RISCO Bus

RISCO Bus detectors and sounders save on cabling, zone expanders, installation time, and maintenance.





Keypads

Variety of attractive wired and wireless keypads for indoors and outdoors, with Proximity option.











2-Way Wireless

Comprehensive range of 2-way wireless accessories, detectors, and wireless expansion.





Wired Expansion Modules

Wired expansion modules include zone expanders, output expanders, supervised power supply expanders and an interactive voice module that provides remote messages and operation via telephone and "Listen-in & Speak" to the premises.





VUpoint IP P2P Cameras

A variety of indoor and outdoor Wi-Fi IP P2P cameras for easy installation with no router configuration for live video verification and live video on demand.







VUpoint P2P with Video Verification

VUpoint P2P supplies live video clips for verification in response to any event or trigger, to determine if an alarm is real or false. It also enables on-demand live streaming video of the premises for increased visibility. Via the RISCO Cloud, a selection of indoor and outdoor P2P IP cameras enable viewing the HD video clips and images from a smartphone or Web browser – for on-the-go control, and peace of mind.



GSM/GPRS



3G



Ethernet



PSTN/Dial Up

Communication

Multi-socket IP communication and cloud connectivity backup, as well as a large range of communication options enable reliable event reporting, audio communication, RISCO Cloud and smartphone app control, Configuration Software functionality and more. All communication modules can be installed in the main housing, including: IP, 3G, GSM/GPRS and PSTN.



RISCO Cloud Server



Monitoring Station





SynopSYS Integrated Security & Building Management

LightSYS^{TM2} syncs with RISCO's SynopSYS Integrated Security & Building ManagementTM platform to enable security officers the ability to secure and control multiples sites from a single graphical user interface.

Configuration Software

Saving time for installers, CS provides remote configuration and management for one or more LightSYS^{1M2} systems from the convenience of a PC, with a wide range of communication options.



LightSYS™2 offers a wide range of features and services powered by the RISCO Cloud – for both the installer and customer:

Installer Web Application

The Installer Cloud Admin application allows installers to remotely manage and maintain customer equipment with ease, generating recurring revenue by managing the usage profile of each customer. This is achieved by selling value-added services such as the popular VUpoint P2P and RISCO Smart Home.

iRISCO Smartphone App

The iRISCO smartphone app empowers customers with convenient remote operation and control of LightSYS™2, VUpoint and RISCO Smart Home – for arming/disarming, receiving real-time notifications and live video clips or images to verify events, and live streaming video on demand – anytime, anywhere.

RISCO Smart Home

RISCO Smart Home is rapidly emerging as a popular, essential add-on to LightSYSTM2, enabling full control of home security and a large array of automated devices and services for safety, climate control, door access, lighting, and appliances – presenting a unique sales opportunity to offer value-added services on demand – for increased customer satisfaction coupled with an energy-efficient savings.

COBRA SECURITY SYSTEMS LTD RISCO LightSYS 2 IP WIRED or WIRE FREE ALARMS LIVE EXTERNAL SOUNDER

Control Panel

To be **Risco LightSYS 2 IP** has wired or wire free interconnection giving the capability for 32 detection devices. Wired Remote LCD Keypad as standard, additional Wire free slim line keypad available if required (can be fixed or portable), mains operated 12-14 VDC PSU with standby battery capability for a minimum of 12 hours. **Additional features available** (Touch screen RKP) (a GSM dialler is available additional costs apply) the system also has the facility to be connected via your router to the **Risco Cloud**, the system then sends email alerts to any Smartphone via an **App**, this allows you to set/and unset plus control the system remotely, it also can be connected to central station via the 4g Mobile Phone network for **Police response** to sequentially confirmed signals.

Zone One

Entry Exit

One Wire Free Remote Door contact transmitter to be fitted on Front Door.

Zone Two

One Wire Free passive infra red movement detector having a range capability of 12 metres and an angle of coverage of 90°, protecting Room and Windows.

Zone Three

One Wire Free passive infra red movement detector having a range capability of 12 metres and an angle of coverage of 90°, protecting Room and Windows.

Two Proximity tags to Set/Unset the system.

One 4-button hand held arm/disarm plus personal attack transmitter.

Signalling Devices

Wire Free Self activating sounder with Xenon strobe light incorporating total fail safe 20 minute cut off timer to be fitted at front of building in a prominent position. One dummy bell box to be fitted at rear of building in a prominent position 108db.internal electronic sounder in main CPU.

	Audible	APP with	GSM Dialler or
	Only	wired link	Police Response + APP
Installation of System	£541.67	£620.83	£704.17
Plus VAT @ 20%	£108.33	£124.17	£140.83
Total	£650.00	£745.00	£845.00

If Police response is required we need to apply for a URN (unique reference number) for each thing you want them to respond to ie Personal attack or Intruder activation's there is however a one off charge of £45.66 + Vat for each one you require.





Communicating control panels

The Premier Elite Series provides a single, comprehensive system architecture and peripheral range that scales from the simplest and smallest security applications through to the largest and most complex.

Featuring a common programming platform

Featuring a common programming platform, interoperable wired and wireless peripheral devices, design flexibility and integration capabilities, the Premier Elite Series provides a high performance security solution for applications around the world.

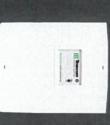
Common programming platform

Each Premier Elite control panel shares the same programming platform and peripheral devices, ensuring instant product familiarity



Greater scalability

Premier Elite control panels can accept multiple *Ricochet* capable wireless expanders increasing the wireless device capacity



SmartCom communications

Communicating exclusively using outbound connections, SmartCom communicators remove the need to open any router ports, ensuring simplicity of installation and maximum security.



COBRA SECURITY SYSTEMS LTD RISCO LightSYS 2 IP WIRED or WIRE FREE ALARMS LIVE EXTERNAL SOUNDER

Control Panel

To be **Texacom IP** has wired or wire free interconnection giving the capability for 32 detection devices. White wired Remote LCD Keypad as standard (Polished Chrome or Black available art extra cost), mains operated 12-14 VDC PSU with standby battery capability for a minimum of 12 hours. **Additional features available** (a GSM dialler is available additional costs apply) the system also has the facility to be connected via your router to the **Texacom Cloud**, the system then sends email alerts to any Smartphone via an **App**, this allows you to set/and unset plus control the system remotely, it also can be connected to central station via the 4g Mobile Phone network for **Police response** to sequentially confirmed signals.

Zone One

Entry Exit

One Wire Free Remote Door contact transmitter to be fitted on Front Door.

Zone Two

One Wire Free passive infra red movement detector having a range capability of 12 metres and an angle of coverage of 90°, protecting Room and Windows.

Zone Three

One Wire Free passive infra red movement detector having a range capability of 12 metres and an angle of coverage of 90°, protecting Room and Windows.

Two Proximity tags to Set/Unset the system.

One 4-button hand held arm/disarm plus personal attack transmitter.

Signalling Devices

Wire Free Self activating sounder with Xenon strobe light incorporating total fail safe 20 minute cut off timer to be fitted at front of building in a prominent position. One dummy bell box to be fitted at rear of building in a prominent position 108db.internal electronic sounder in main CPU.

	Audible	APP with	GSM Dialler or
	Only	wired link	Police Response + APP
Installation of System	£541.67	£620.83	£704.17
Plus VAT @ 20%	£108.33	£124.17	£140.83
Total	£745.00	£845.00	£945.00

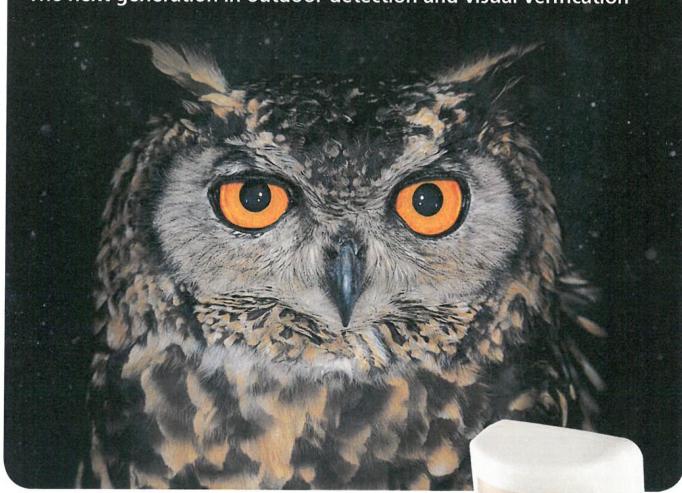
If Police response is required we need to apply for a URN (unique reference number) for each thing you want them to respond to ie Personal attack or Intruder activation's there is however a one off charge of £45.66 + Vat for each one you require.



Beyond Outdoor Detector

Intelligent Visual Outdoor Security

The next generation in outdoor detection and visual verification



Beyond offers a winning combination of dual technology and integrated camera, providing crystal clear visual verification capability via the monitoring station, iRISCO smartphone app or web interface. The wireless model offers flexibility and ease of installation, and chargeable auxiliary solar battery provides extended battery life. These new features enhance Beyond's unique detection technologies of Sway Recognition™ and Digital Correlation™ which drastically reduce false alarms in outdoor environments.

- Cutting edge wireless DT outdoor detector with integral high resolution color camera Crystal clear images for visual alarm verification, day and night
- Unique solar powered solution enabling close to unlimited battery life
- Visual Alarm verification via the iRISCO mobile app
- Minimal false alarm rate due to high detection performance technologies and visual verification capability

CSL DualCom Security





The next generation wireless digital communicator with zero call costs

Simple & Familiar

DualCom DigiAir® is a groundbreaking wireless digital communicator embracing the long-standing concept of a digi and combining it with the multinetwork WorldSIM® as standard.

DigiAir® uses the formula that has been so successful for the standard digi. Instead of a telephone line it simply utilises all mobile networks via a radio path.

Increased Reliability

Using patented technology, DigiAir® sends a signal from the protected premises to the Alarm Receiving Centre (ARC) via a WorldSIM®. This multi-network SIM card can utilise any mobile phone network, offering the best guarantee of radio coverage.

DualCom DigiAir® will transfer to the strongest available network in order to deliver the alarm signal, offering the maximum, reliable performance from its radio path.

Gemini® Managed Network

Like all CSL DualCom products, DualCom DigiAir® is supported by the Gemini® Managed Network, the platform that powers DualCom signalling. Gemini® is responsible for the integrity of hundreds of thousands of connections throughout Europe.

Gemini® contacts the DualCom regularly and reports on its exact status, adding additional levels of protection to your alarm system. DigiAir® also offers compatibility with Gemini® Insight a clever web portal that provides installers with visibility on the performance of their signalling estate. This assists them in identifying issues in the earliest possible instance, before they become a problem for a customer.